



USW 1005
Retiree Benefits Trust

USW 1005 ELHT Retiree Benefit Trust

350 Kenilworth Ave. N
Hamilton, Ontario
L8H 4T3

To All Members and Surviving Spouses in the USW 1005 ELHT Retiree Benefit Trust:

After years of utilizing Greenshield's service for health and dental claims, it has become obvious that Greenshield is not meeting the needs of our membership. **Effective January 1, 2025** a new benefit card service provider called **ClaimSecure** will be replacing Greenshield to provide the exact same services. The purpose of this letter is to inform you of the Trustees decision to change to **ClaimSecure**.

Please note that this change of insurance provider was decided before the recent announcement of the sales of Stelco to Cleveland Cliffs.

In mid December you will receive new benefit card in the mail which will become **effective January 1, 2025**. Your Greenshield card will not work after this date. All claims submitted after December 31, 2024, regardless of when they were incurred, should be forwarded to **ClaimSecure**. This change is transparent to you as you only have to use the new card. You should also inform your pharmacist and other health care providers of this change.

The letter you receive in December will include all instructions for claims submission, including electronic claims submissions and how to find all your personal claims information on the ClaimSecure App and your new benefit cards.

Thank you,

Board of Trustees
Ron Wells, Chair



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